

TapRoot Incident Investigation & Root Cause Analysis

Date & Location:

February 7-8, 2012

Empire Electric
801 North Broadway
Cortez, CO 81321

March 5-6, 2012

Colorado Rural Electric Assn.
5400 North Washington
Denver, CO 80216

Time:

8:00 am – 5:00 pm

Fee:

The per person fee will be determined by the number of participants and will be divided equally. The base rate for up to 15 participants is \$14,500. For each person over 15 participants the fee increases by \$230, which when divided equally among all participants reduces the cost of the class to everyone.

The fee will be billed to your co-op at the completion of class.

Please note that if you choose to purchase the software there will be an additional \$795 fee that you will pay directly to TapRoot. This is a discounted fee for course participants.

The fee includes lunch both days

Confirmation:

A minimum of ten people must be registered for the course to be held. A letter will be faxed to all participants confirming their registration in the course.

Course Description:

In just two days you will learn the basics of the TapRoot® System for finding the root causes of incidents, accidents, quality problems, near-misses, operational errors, hospital sentinel events, and other types of problems. Once you find the real root causes using this systematic process, learn to develop effective fixes that will keep problems from happening again. Check your corrective action effectiveness using the SMARTER technique. Learn to find and fix problems proactively BEFORE an accident or incident occurs and to analyze the safeguards that keep problems from happening or from getting worse once a single safeguard fails. Also, learn what to include in effective presentations to management when presenting the results of a root cause analysis.

Course Equipment:

If you are interested in purchasing the software and would like to demo it during the class please bring a laptop computer with you. Also, let CREA know of your interest and we can send you a link to download the software before arriving at class.

Registration Deadline:

The registration deadline for the Cortez class is January 12, 2012

The registration deadline for the Denver class is February 9, 2012

There is a maximum of 30 students per class

Cancellation Policy:

Cancellations received on or before the registration deadline will receive full refunds. Cancellations received after the deadline may be billed the entire registration fee.

To Register:

Contact Meg Vetting at the CREA office (303) 455-2700 ext. 700 or e-mail at mvetting@coloradorea.org